

RAMPpremium Quickguide

Radiopark

imagesound

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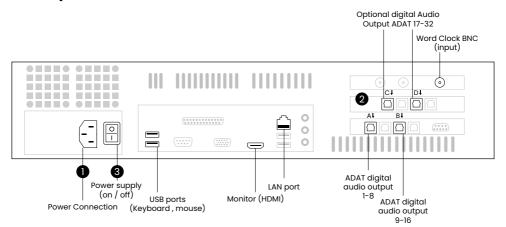
Part of the Imagesound Group

RAMPpremium front side



Harddrive LED

RAMPpremium back side



TECHNICAL SPECIFICATIONS

Up to 32 digital outputs (4xADAT)

2U Server 19" Rack-mounted system

Harddrive SSD 250 GB

Incl. software for automatically play-out of music playlists

Updates via LAN, download link or USB

Power s upply: 100-240V, 300W, 5 - 2,5A, 60/50Hz

Dimensions: 2U, 19", depth: 36 cm (without brackets)

CONTENT

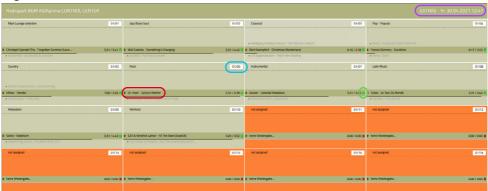
USB thumb drive (opt.) for updates

TOSLINK cable (ADAT)

Power cable

RAMPpremium GUI manual (only if monitor is connected)

Fig. 1: Main Channel Preview



Artist / Title currently playing

Channel Output number

Green = music is playing (example 10 Channels)

Orange = channel is not assigned or the music stopped playing

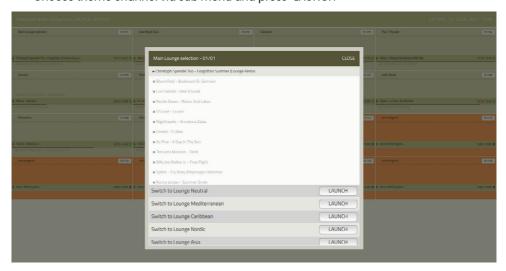
Extra menu:

- · set time and clock
- · edit network configuration
- · check playlist expiry

Fig. 2: Theme Channel Preview

Theme channel selection (optional)

- · Select designated Main channel
- · Choose theme channel via sub menu and press "LAUNCH"



How to do the music updates via download link with USB thumb drive

- 1. Connect the player to the electrical power supply (rear side)
- Plug the digital audio output TOSLINK cable (2) (A to D) to

 a. your corresponding amplifier audio inputs via optional analog AD/DA converter (if needed)
 .
 - b. Your digital audio matrix/DANTE system (BNC wordclock out as slave) via optional digital converter (if needed) . LED on BNC wordclock needs a green LED
- 3. Press the POWER-Button 3 (front side). Please make sure that the power switch 4 on the rear side is also ON. Please note: If no monitor is connected, the power indicator 5 is blinking green
- 4. The system starts up. The internal software automatically loads the playlist for the current day/time and starts playing the sound files/playlist. The whole process needs appr. 20 seconds.
- 5. No sound? Restart the player. Shut down the player by pressing the on/off button and wait until the player shuts down. Start the player by pressing the on/off button again.

How to do the music updates via download link with USB thumb drive

- 1. You'll regularly receive an e-mail from Radiopark including a download link.
- 2. Click on the link and download the file.
- 3. The downloadfile/s needs to be saved on a NTFS-formatted USB thumbdrive; this step can be skipped if you have received a pre-configured USB prepared by Radiopark
- 4. The USB thumbdrive needs to be inserted into the front-USB socket 6 of the player to execute the update.
- 5. The update will run automatically.
- 6. During the update the LED **7** will be flashing blue. As soon as the update has been successfully finished the LED will be lit blue. Please remove the USB and reboot the player.
- 7. If you have several 19" servers, you may save several update files on the same USB thumbdrive. The server will identify the corresponding update.

Music updates online

- Automatic online updates require a permanent LAN connection (outgoing connection via port 22 / firewall)
- Please contact Radioapark support upon first installation to re-confirm the connection was successful and player can be accessed remotely.

Not working? - Let's see ...

- · Was the file downloaded completely?
- Has your file the correct file ending .aes?
- Did you save the original file without a number in brackets (e. g. content(1).aes > wrong!)?
- Was your USB thumb drive empty before you saved the file?
- Has the file been saved as received and not been tidied up into a folder?
- Has the USB thumbdrive been ejected securely?
- Did you restart the player after the update? Restart the player by pressing the on/off button for minimum 4 seconds until the power indicator goes off.

Video Guide: How to Update



Radiopark support

+ 49 40 / 43 09 370 support@radiopark.de

(Please tell us the 4 digit player ID on the front side of your player)