imagesound

Music Install Guide

Contents
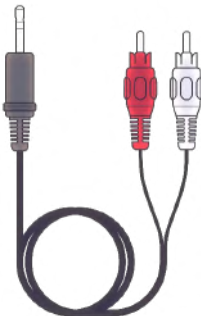
The Mini Audio Player (MAP) is the Linux based hardware version of Imagesound's propriety content management system - the Download Player.

It is a purpose built store forward music player and preferred by many of our clients such as NEXT, McDonalds and H&M for its simplicity and reliability.

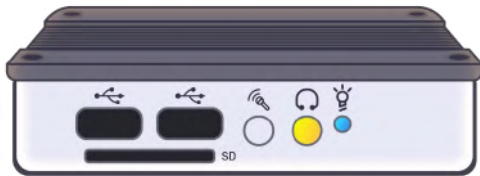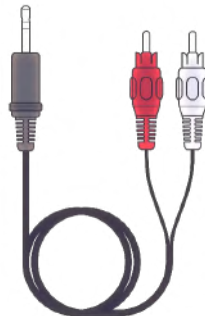The music is stored on the player and arrives preloaded ready to play.
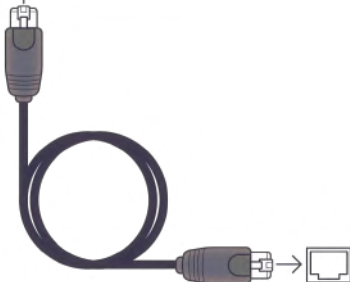
01 Ensure audio is turned down
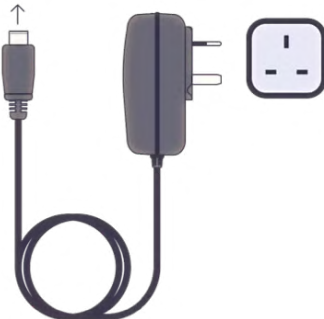
02

Mini-jack to RCA male audio lead

03

Ethernet Cable

04

Power Supply

05 **Wait 30 seconds and then turn volume up**

06 **To confirm player is installed and working correctly please contact the Imagesound Operations Team on:**

01246 572 998

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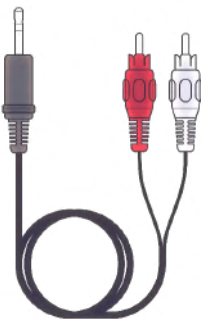## Troubleshooting

Contents

MAP Player

Ethernet Cable

Power Supply

Mini-jack to RCA Male Audio Lead

Please note if music is not playing in any part or area of the store, this is a sound system fault and not a Player issue.
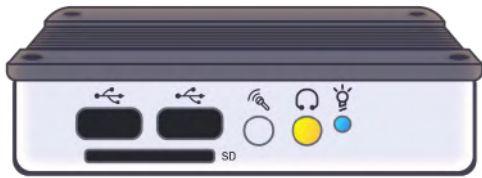
01

Please follow the troubleshooting steps if you have no music in the entire store.

Check the amplifier has power and the volume is turned up - also check the volume on any remote Volume Controls.

02

Check the Player is showing a solid blue power light, ensure the audio lead is connected securely to the headphone port only (indicated by headphone icon) and ensure the SD card is present and fully seated in the slot.
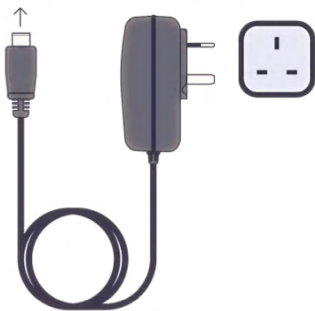

SD Card

Mini-jack audio lead

03

If still no music, reboot the player by pulling out the power lead from the back of the unit indicated with POWER label.
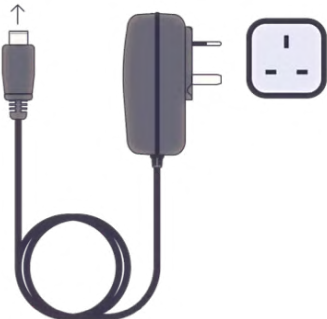
While the power lead is out, eject the SD card by pressing and releasing the card then pushing back in tho ensure it clicks securely into place.

Power Supply

04

Once this is done, re-connect the power lead and allow between 30 seconds and 3 minutes to boot and for music to be restored.

Power Supply

05

If there's still no music disconnect the audio lead from the headphone port on the front of the Player and connect headphones to test the Player's output - music should be heard straight through the headphones.

if music is present, re-connect the audio lead as the Player is working correctly and the sound system will need to be checked.

Please note if the music is playing but there is an intermittent fault, the output should also be checked directly with headphones.